

Questions & Answers

2-1-1 Provides Information And Assistance for...

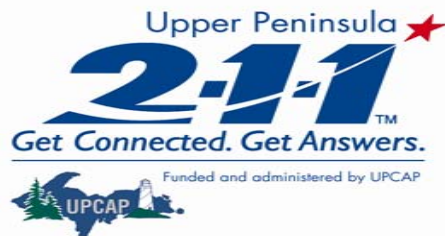
Long-Term Care Options
Disability Resources
Employment
Rent/Utility Assistance
Senior Services
Home Care
Housing
Volunteer Opportunities
Transportation
and more....

Our Mission

To provide easy
Accessible, responsive
and professional
information and assistance
to
Upper Peninsula Citizens
and families
in need.

2501 14th Avenue South
P.O. Box 606
Escanaba, MI 49829

Cell phone callers must call:
800-338-1119
OR
906-789-1028
Rotary Callers please call:
800-305-8137



www.upcap.org

UPCAP is a non-profit, charitable organization



The Upper Peninsula Community and Human Resource Connection



DIAL 2-1-1

Knowing you need help
is one thing.
Finding someone
who can help you
is another.

That's why in times
of need, the best
number to dial is
2-1-1.

Trained call specialists
are ready day or night
to listen and respond
to a caller's needs
and connect them
with the appropriate
programs and services
in their area.



What is 2-1-1?

2-1-1 is an easy to remember
telephone number that connects
people with important
community services and
volunteer opportunities.

Every hour of every day,
someone in the United States
needs essential services - from
finding an after-school program
to obtaining assistance for a
child or an aging parent. Faced
with the growing number of
agencies and help-lines, people
in need of help often don't
know where to turn. In many
cases, they are unable to find
help because they do not know
where to start or who to contact.
U.P. 2-1-1 opens the door by
providing easy access to needed
information and assistance.

Benefits of 2-1-1

- Free
- Comprehensive
- Talk to a “live” person
- Confidential—
Individualized, personal in-
teraction with trained and
knowledgeable staff
- Accessible 24/7—Available
365 days a year
- Community-Based-
Information collected and
updated on a timely basis
- Trained, Certified
Information and Referral
Specialists that will assess
your situation, help you find
answers to your questions,
and provide you with
options and any
information you may need!